Centralize, Streamline, and Simplify Your Payment Acceptance Needs

NetSuite SuitePayments

Providing digital payment options, like credit cards and ACH, can increase sales and improve cash flow. Working with multiple payment processing systems, however, creates challenges for sales, order management, and accounting staff. SuitePayments accommodates all of your payment acceptance needs—whether you're taking payments online via a NetSuite web store, settling an outstanding invoice with a one-time payment, or billing customers on a recurring basis. As a seamlessly integrated component of NetSuite, SuitePayments gives you updated accounts, inventories, and customer records in real time, with full PCI compliance.

Key Benefits

- Get paid faster and improve cash flow by offering more payment options.
- Simplify PCI compliance.
- Manage the entire order lifecycle seamlessly using a single, NetSuite-managed payment gateway integration.
- Improve subscriber retention rates by minimizing declined payments.

Payment Services

Working with our SuitePayments partners, NetSuite provides a single solution for integrated processing and secure management of credit card transactions and digital payments. NetSuite SuitePayments ensures PCI-compliant, partner-certified communication with the payment gateway. Payment credentials can be stored in NetSuite, as part of the customer record, and all payment events are logged in real time and associated with the transaction record (sales order, cash sale, deposit, payment, or refund).

Billing Management

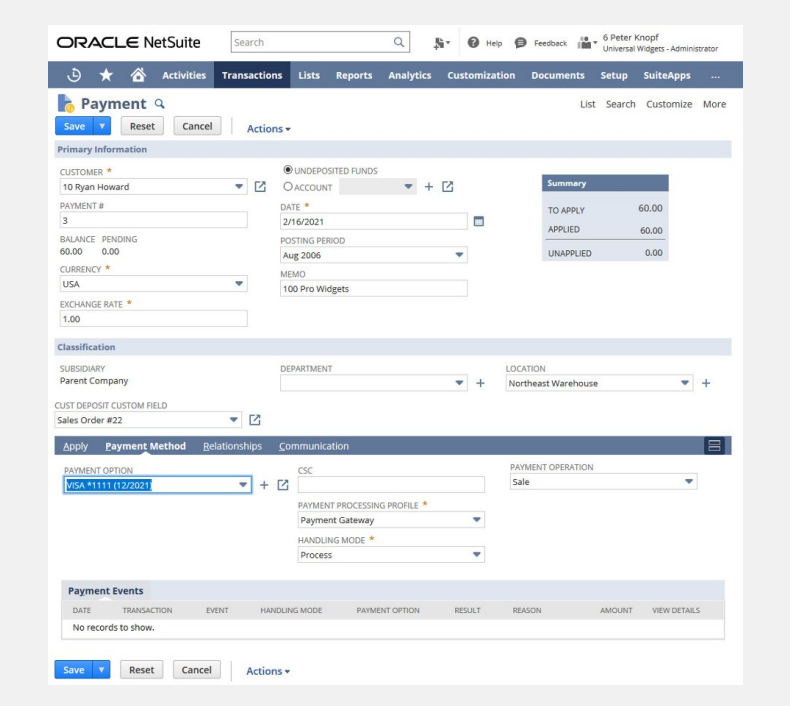
Take invoice payments over the phone and process within NetSuite or support customer-initiated payments through a pay now link on the emailed invoice or allowing sign-in to the NetSuite Customer Center or MyAccount portals. For recurring billing needs, SuitePayments helps minimize declined payments by including Card-on-File and Recurring Indicator flags credit card providers look for, and by supporting Account Updater services provided by the SuitePayments partner.

Ecommerce

During checkout, NetSuite SuiteCommerce uses SuitePayments payment gateway integrations to obtain credit card authorization to settle against after fulfillment. SuitePayments allows for advanced fraud screening and 3D Secure authentication to be employed at checkout. PayPal Payments, Express Checkout, and other external payment methods are also supported.

Point of Sale

Get the benefits of ERP integration and reduced transaction rates by using a SuitePayments partner-provided EMV chipcard-reading device at the point of sale, either with SuiteCommerce InStore or without. No-touch NFC-supporting options are also available.



Use a credit card to settle outstanding invoices.

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