Create, customize, and manage generative AI prompts in NetSuite

NetSuite Prompt Studio

NetSuite Prompt Studio is a low/no-code prompt engineering environment that enables users to build, test, and deploy custom AI prompts directly into NetSuite workflows, data interactions, and the native UI. With Prompt Studio, you can automate tasks and improve decision-making by designing generative AI interactions for specific business processes associated with financials, inventory, procurement, and HR. It works seamlessly with Text Enhance to generate and manage text-based content using AI, and with SuiteScript Generative AI APIs to build new prompts dynamically with custom code that supports natural language experiences within NetSuite.

Key Benefits

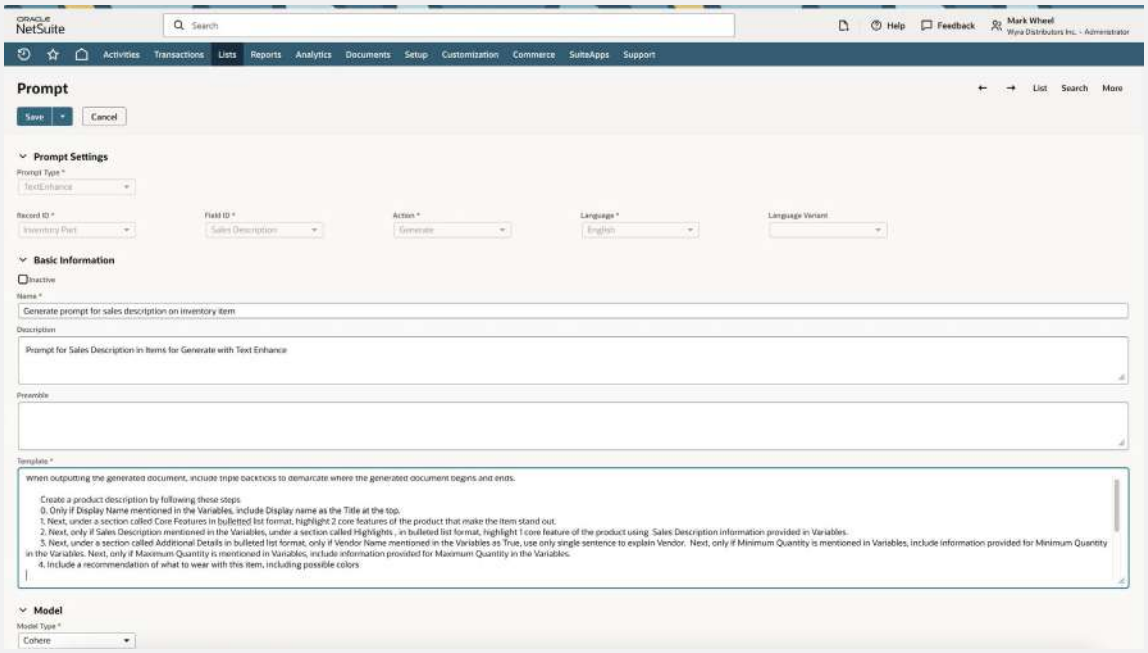
- **Improved User Experiences.** AI-generated content embedded within the NetSuite UI means no more toggling between systems.
- **Increased Productivity.** Automate repetitive or content-intensive user tasks.
- **Context-Awareness.** Prompt execution connects to NetSuite data pulled from relevant customer records and transaction details.
- **No Coding.** Business users can easily create and manage prompts without developer support.

Text Enhance Prompts

Text Enhance is an AI-powered writing assistant that enables you to generate, rewrite, summarize, or improve text in documents, such as emails and product descriptions. Prompt Studio can create and deploy prompts that customize the Text Enhance experience by replacing the default behavior of the standard actions on the Enhance Text button menu or the partial Text Enhance menu.

SuiteScript Generative AI APIs

The SuiteScript Generative AI API, available in the N/llm API Module, allows you to programmatically call OCI-hosted LLM services from SuiteScript 2.1 logic, providing developers with full control over prompt construction, execution, and response handling. The API can be used to define and execute custom prompts in your script code or to execute prompts deployed by Prompt Studio.



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