Where *your* business meets AI

NetSuite Next

Your business is moving fast, and you need to support and supercharge growth. Meet NetSuite Next, a reimagined AI-powered ERP that centralizes your data, connects every corner of your organization, and delivers the agility and real-time visibility and insights you need to grow your business.

At the center of NetSuite Next is Ask Oracle—a powerful global AI assistant that lets you search, navigate, analyze data, and take action in your own words. Just ask, and Ask Oracle delivers context-aware answers, stunning visualizations, and AI-driven insights. Every response has its sources cited and analysis explained, giving you full visibility into the data behind each insight, so you stay in control and confident of the outcomes. With AI woven into your daily processes, reporting, and analytics, you can move faster and make smarter decisions to drive your success.

Key benefits

- **Expertise for your industry.** AI-powered, industry-specific workflows, functional roles, dashboards, reports and KPIs are ready to go on Day 1.
- **Accelerate productivity.** NetSuite Next's intuitive user interface delivers speed and simplicity that make working through transactions faster and more natural. AI-boosted automation simplifies processes and lets your team get more done.
- **Unlock instant, actionable insights.** Use everyday language to search, analyze, and act on your data. With AI-driven insights and customizable reports, KPIs, and metrics, you have everything you need to make solid decisions.
- **Flex and scale without limits.** Configure and customize NetSuite Next to support your unique industry and business needs. Go beyond customizing forms and workflows to build intelligent agents and orchestrate intelligent processes.

Accounting

Don't just track your numbers—understand exactly what's driving them. AI-generated insights let teams instantly uncover the "why" behind their data. AI-based automation handles repetitive accounting tasks, minimizes errors, and accelerates close cycles. Get a robust, fully customizable chart of accounts, a dynamic general ledger, and effortless AR/AP management, all topped off with AI-powered matching for lightning-fast bank reconciliations.

Close management

Stay steps ahead of your close. NetSuite Next's AI constantly monitors, reconciles, and analyzes transactions, delivers insights and trends, and optimizes task management, helping accounting teams close their books with confidence and speed. Always-on audit trails and built-in controls keep you in the loop and prepared for audits and compliance reviews—zero heavy lifting required.

Reporting and insights

Let AI consolidate real-time data in concise reports and provide crystal-clear visibility into your cash flow, profitability, operational drivers, and financial performance indicators—across every entity and business unit. It's not just rows of data, NetSuite Next instantly surfaces trends, anomalies, risks, and opportunities so your teams can make better decisions, faster.

Multi-entity management

Growth shouldn't mean more complexity. Effortlessly manage multiple subsidiaries, business units, and legal entities from a single, AI-powered ERP instance. Handle multiple currencies, intercompany transactions, and taxes with ease while driving compliance and transparency. And when transactions post automatically at every entity level, generating consolidated financial statements becomes a breeze.

Customer management

Equip your sales team with an end-to-end customer management process—from opportunity and quoting to billing, renewals, and support. AI produces product recommendations to increase order size and frequency, while also surfacing insights on client profitability, engagement, and financial performance. Every support case is automatically summarized, including sentiment, history, and escalations, so teams resolve issues faster and deliver more personalized service.

Item management

Say goodbye to data entry errors and sluggish transaction processing. NetSuite Next's centralized item records organize accounting information, pricing, and attributes for every service and product. By bringing together all relevant information related to an item in a single, centralized location, inventory planning and management become easier to do.

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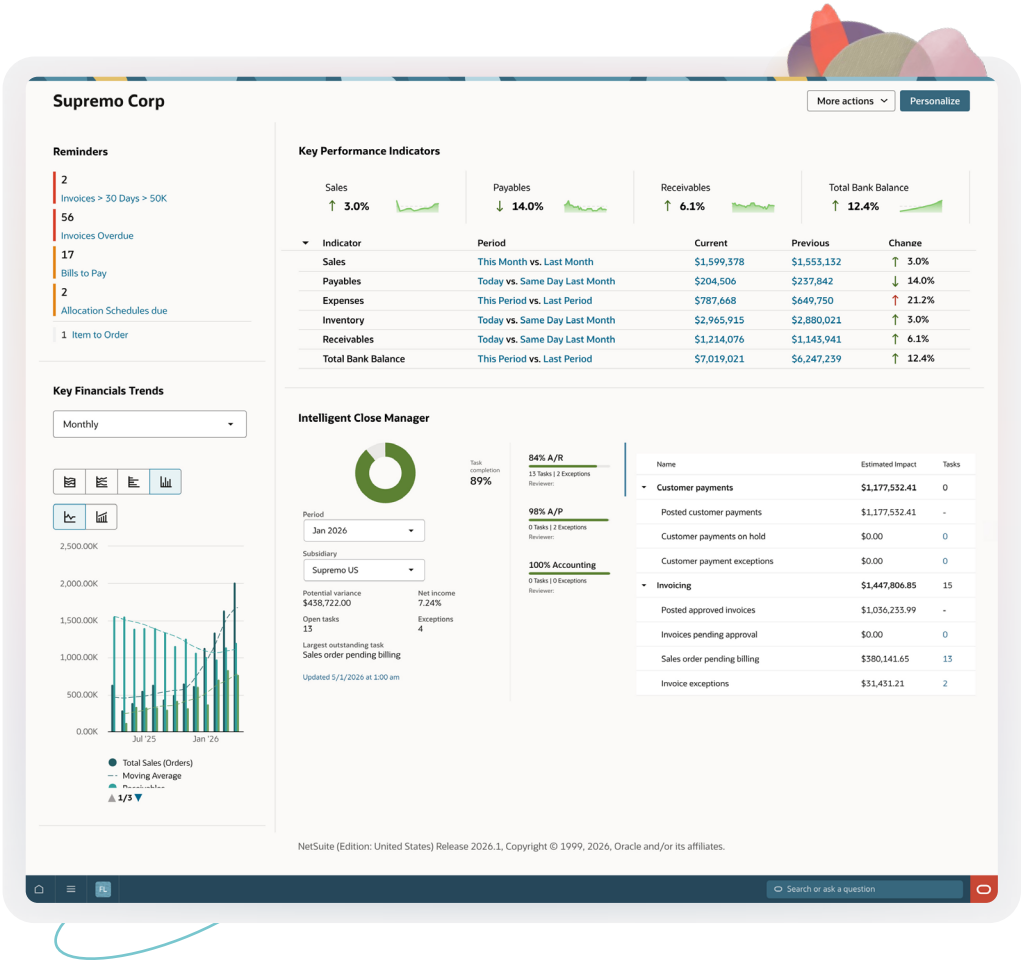
Order management

Deliver a flawless customer experience, every time. NetSuite Next automates and manages the lifecycle of every order—from the moment a purchase is made through delivery and post-sales service. Quickly process returns, issue credit memos, and apply credits. AI delivers rich insights, helping you to meet and exceed rising customer expectations for quick, accurate order fulfillment, helping to profitably scale your business.

Purchase management

From requisition through PO, receipt, invoice, and payment, radically simplify procurement while maintaining purchasing controls. NetSuite Next automatically matches invoices to purchase orders and receiving statements so you can avoid overpayments, duplicate payments, and other costly manual errors.



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