NetSuite for Hotels and Hospitality Companies

Hotels and hospitality organizations need real-time visibility across properties, operations, finance, and guest services to deliver exceptional experiences and profitability. NetSuite helps with a business management suite that brings together financial management, property operations, procurement, inventory, reporting, and operational insights on a single AI-powered cloud platform designed to support multiproperty operations.

NetSuite centralizes financial and operational data across hotels, resorts, restaurants, events, and service operations to help teams make faster, more informed decisions. With embedded AI capabilities, including Ask Oracle, organizations can use natural language prompts, automated workflows, and AI-generated insights to analyze performance, identify trends, and support planning across properties and business lines.

Key Benefits

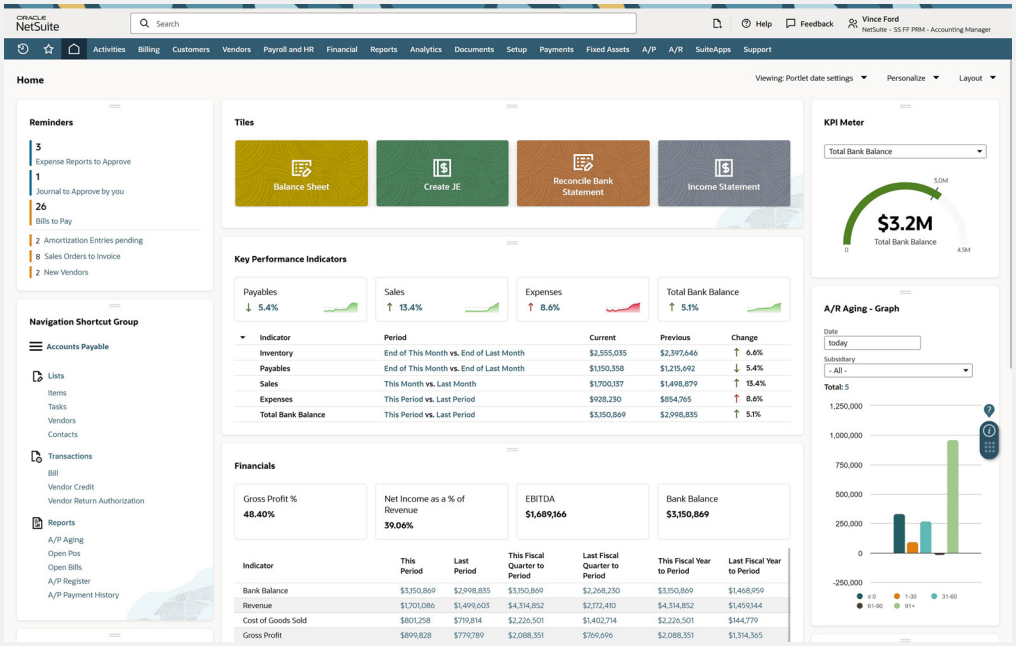
- **Improved financial visibility across properties.** Consolidate financial, operational, and guest-related data across hotels, resorts, restaurants, and service operations on one intelligent platform.
- **Faster and more accurate financial processes.** Automate accounting, billing, approvals, and reconciliations to reduce manual effort and accelerate financial close cycles.
- **More informed operational decisions.** Use AI-powered dashboards and reporting tools to monitor occupancy, labor, procurement, revenue, and profitability trends in real time.

Key Features

- Unified financial management. Manage general ledger, accounts payable, accounts receivable, fixed assets, intercompany transactions, and financial close processes within a centralized platform across hospitality operations.
- AI-powered reporting and analytics. Use embedded AI, Ask Oracle, and customizable dashboards and KPIs to analyze revenue trends, labor costs, occupancy performance, and operational metrics in real time.
- Multiproperty and multi-entity management. Consolidate financial and operational data across hotels, resorts, restaurants, and subsidiaries while supporting multicurrency operations and regional tax requirements.
- Procurement and inventory management. Manage purchasing, vendor relationships, and inventory tracking for food, beverage, housekeeping, maintenance, and operational supplies more efficiently.
- Workflow automation and approvals. Automate approvals, billing, procurement, and financial workflows to improve consistency, strengthen controls, and reduce administrative overhead.

- **Stronger guest service and operational coordination.** Connected workflows and shared operational insights help align front-office, back-office, procurement, and finance teams across locations.
- **Better control of inventory and purchasing.** Centralized purchasing and inventory management help reduce waste, optimize supply levels, and improve cost management.
- **Support for multi-entity hospitality operations.** Manage multiple properties, currencies, tax requirements, and subsidiaries with scalable automation, consistent financial controls, and consolidated reporting.

- Integrated planning and forecasting. Use AI-enhanced budgeting and forecasting tools with connected operational and financial data to support staffing, occupancy planning, and revenue projections.



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