Automate the identification and guide resolution of financial anomalies with AI

NetSuite Exception Management

The pressure and complexity of the financial close mean finance teams often juggle manual tasks and tight deadlines, leading to errors, delays, and reduced confidence in financial data. That can make reporting and effective decision-making difficult.

NetSuite Exception Management makes it easy to automatically find and help you fix anomalies in financial transactions, such as journal entries, bank transactions, invoices, and bills. Now organizations can close faster, with better accuracy and less manual work. Using AI trained on your own historical transaction data, NetSuite continuously scans for unusual or missing transactions, ranks exceptions by confidence, and provides intelligent suggestions with clear explanations. Finance teams can quickly investigate and resolve issues. The result: more accurate books, improved real-time reporting, and greater confidence in financial data throughout the month.

Key Benefits

- **Faster financial close.** Continuous exception management means errors and omissions are identified and handled as they occur, allowing for a faster and more accurate period close with more complete accounting books.
- **Greater confidence in reports.** Continuous monitoring and resolution mean more accurate and up-to-date reporting to support smarter, more timely decision-making based on better financial data.
- **Improved accuracy.** Intelligent reviews and exception handling features quickly surface anomalies in various transaction types and help guide corrective actions.
- **Increased efficiency.** Automating exception detection reduces the manual workload during the financial close process, saving both time and money.

NetSuite Exception Management leverages AI to automatically detect and help you resolve anomalies in transactions by continuously monitoring and analyzing your company's recent data leading to faster, more accurate financial close cycles with less manual work and greater confidence in real-time financial reporting.

Model training

Machine Learning (ML) models are trained exclusively with your company's transaction data to provide unique pattern identification and customer-specific exception management insights. The model focuses on your most recent 18 months of transactions for better relevance and accuracy in spotting anomalies.

Data privacy and security

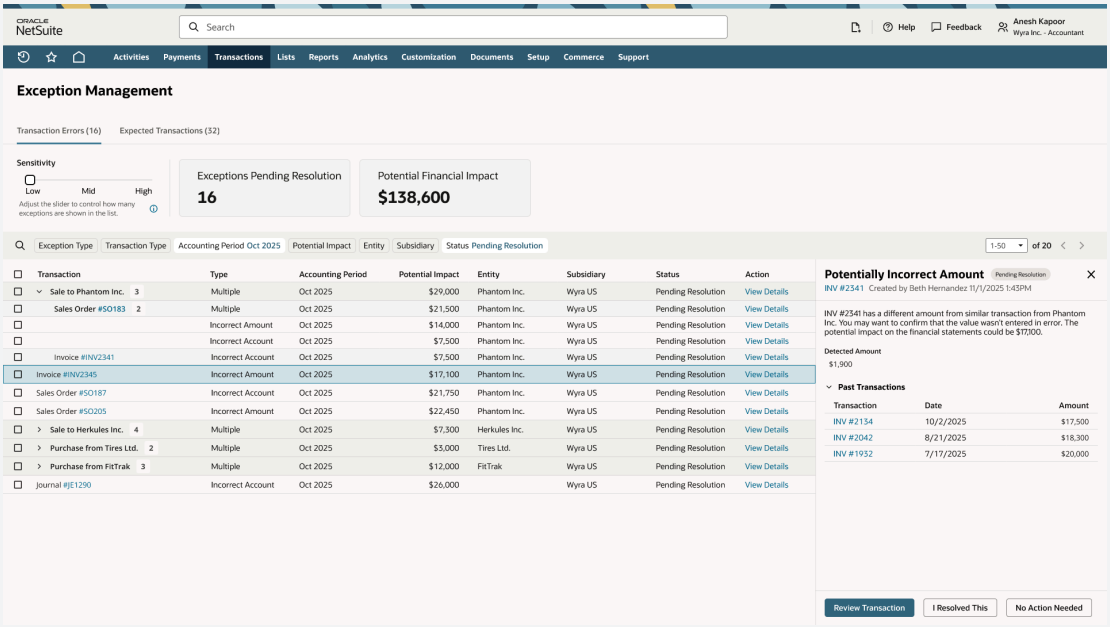
Your data is never used to train models for use by other companies. Enterprise-grade security protocols protect sensitive transaction details and help maintain compliance with industry standards.

Exception detection

Historical transactions are analyzed to find recurring patterns and predict expected transactions for future accounting periods. Compare predictions against current transactions, such as journal entries, invoices, sales orders, purchase orders, payments, and vendor data, to detect financial exceptions, unusual amounts, erroneous accounts, and missing entries for immediate resolution.

Context and reasoning

Flagged exceptions are accompanied by clear explanations and a list of relevant past transactions to help users understand what is expected. By automatically identifying similar historical transactions, the system delivers context and accelerates investigations.



Copyright © 2025, Oracle and/or its affiliates. This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission. Oracle, Java, and MySQL are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.