Oracle NetSuite
Partner Learning Cloud Support Pass,
Learning Provider Toolkit, and
Training On Demand Pass
Service Descriptions

19 December 2019
Partner Learning Cloud Support Pass-1 user

**Usage Limits:**
- Includes online access to [The Partner LCS Pass Catalog](#) for one (1) individual.
- The confirmed user is the only person who may use the training and/or materials. Sharing the login or pass with others in any way is prohibited and may result in pass revocation.
- NetSuite Demo Accounts are included when they form part of the standard training curriculum.
- The pass does not include Certification vouchers.
- May not film or record Oracle’s delivery of Services, Oracle resources, or any Oracle materials, printed or recorded.
- All content is designed, developed, delivered and presented in English, or other languages that may be made available by Oracle at its sole discretion.

**Your Obligations:**
- Partner will not be entitled to a refund, or any credit toward additional or other services, for any unused portion of the fees paid for any unused portion of the Services.
- Access will expire on the date specified in the ordering document. Renewals are the responsibility of the partner to ensure renewals are processed before the expiration as needed.

Partner Learning Cloud Support Pass- (up to 20 users)

**Usage Limits:**
- Includes online access to [The Partner LCS Pass Catalog](#) for up to twenty (20) individuals.
- The confirmed users are the only persons who may use the training and/or materials. Sharing the login or pass with others in any way is prohibited and may result in pass revocation.
- NetSuite Demo Accounts are included when they form part of the standard training curriculum.
- The pass does not include Certification vouchers.
- May not film or record Oracle’s delivery of Services, Oracle resources, or any Oracle materials, printed or recorded.
- All content is designed, developed, delivered and presented in English, or other languages that may be made available by Oracle at its sole discretion.
- Only employees of the partner can be designated by the Contact (as defined in Your order) as confirmed users.
- The training access can be extended to employees of affiliates (including member firms) of partner pursuant to a participation agreement (or the equivalent thereof) under the applicable partner agreement. For clarity, affiliates (or member firms) of partner not bound under a participation agreement are not entitled to this training.

**Your Obligations:**
- Partner will not be entitled to a refund, or any credit toward additional or other services, for any unused portion of the fees paid for any unused portion of the Services.
- Access will expire on the date specified in the ordering document. Renewals are the responsibility of the partner to ensure renewals are processed before the expiration as needed.
Partner Learning Cloud Support Pass- (up to 60 users)

Usage Limits:
- Includes online access to The Partner LCS Pass Catalog for up to sixty (60) individuals.
- The confirmed users are the only persons who may use the training and/or materials. Sharing the login or pass with others in any way is prohibited and may result in pass revocation.
- NetSuite Demo Accounts are included when they form part of the standard training curriculum.
- The pass does not include Certification vouchers.
- May not film or record Oracle’s delivery of Services, Oracle resources, or any Oracle materials, printed or recorded.
- All content is designed, developed, delivered and presented in English, or other languages that may be made available by Oracle at its sole discretion.
- Only employees of the partner can be designated by the Contact (as defined in Your order) as confirmed users.
- The training access can be extended to employees of affiliates (including member firms) of partner pursuant to a participation agreement (or the equivalent thereof) under the applicable partner agreement. For clarity, affiliates (or member firms) of partner not bound under a participation agreement are not entitled to this training.

Your Obligations:
- Partner will not be entitled to a refund, or any credit toward additional or other services, for any unused portion of the fees paid for any unused portion of the Services.
- Access will expire on the date specified in the ordering document. Renewals are the responsibility of the partner to ensure renewals are processed before the expiration as needed.

Partner Learning Cloud Support Pass- (up to 100 users)

Usage Limits:
- Includes online access to The Partner LCS Pass Catalog for up to one hundred (100) individuals.
- The confirmed users are the only persons who may use the training and/or materials. Sharing the login or pass with others in any way is prohibited and may result in pass revocation.
- NetSuite Demo Accounts are included when they form part of the standard training curriculum.
- The pass does not include Certification vouchers.
- May not film or record Oracle’s delivery of Services, Oracle resources, or any Oracle materials, printed or recorded.
- All content is designed, developed, delivered and presented in English, or other languages that may be made available by Oracle at its sole discretion.
- Only employees of the partner can be designated by the Contact (as defined in Your order) as confirmed users.
- The training access can be extended to employees of affiliates (including member firms) of partner pursuant to a participation agreement (or the equivalent thereof) under the applicable partner agreement. For clarity, affiliates (or member firms) of partner not bound under a participation agreement are not entitled to this training.

Your Obligations:
- Partner will not be entitled to a refund, or any credit toward additional or other services, for any unused portion of the fees paid for any unused portion of the Services.
- Access will expire on the date specified in the ordering document. Renewals are the responsibility of the partner to ensure renewals are processed before the expiration as needed.
Partner Learning Cloud Support Pass- (unlimited users)

Usage Limits:

- Includes online access to The Partner LCS Pass Catalog for unlimited users.
- The confirmed users are the only persons who may use the training and/or materials. Sharing the login or pass with others in any way is prohibited and may result in pass revocation.
- NetSuite Demo Accounts are included when they form part of the standard training curriculum.
- The pass does not include Certification vouchers.
- May not film or record Oracle’s delivery of Services, Oracle resources, or any Oracle materials, printed or recorded.
- All content is designed, developed, delivered and presented in English, or other languages that may be made available by Oracle at its sole discretion.
- Only employees of the partner can be designated by the Contact (as defined in Your order) as confirmed users.
- The training access can be extended to employees of affiliates (including member firms) of partner pursuant to a participation agreement (or the equivalent thereof) under the applicable partner agreement. For clarity, affiliates (or member firms) of partner not bound under a participation agreement are not entitled to this training.

Your Obligations:

- Partner will not be entitled to a refund, or any credit toward additional or other services, for any unused portion of the fees paid for any unused portion of the Services.
- Access will expire on the date specified in the ordering document. Renewals are the responsibility of the partner to ensure renewals are processed before the expiration as needed.

NetSuite Learning Provider Toolkit

Usage Limits:

- NetSuite Learning Provider Toolkit provides partners with base materials and guidance to lead end user training sessions and provide performance support that prepare your customers for go-live and beyond.
- Includes online access for named users via the NetSuite Learning Portal and instructor email support within 1 business day for the subscription period defined in the order.
- Provides partners with base materials and guidance to lead end user training sessions and provide performance support that prepare your customers for go-live and beyond. Kit details are available in the datasheet.
- May not film or record Oracle’s delivery of Services, Oracle resources, or any Oracle materials, printed or recorded.
- All content is designed, developed, delivered and presented in English, or other languages that may be made available by Oracle at its sole discretion.
- The right to use this content is only within the subscription period.
- Only employees of the partner can be designated by the Contact (as defined in Your order) as confirmed users.
- The training access can be extended to employees of affiliates (including member firms) of partner pursuant to a participation agreement (or the equivalent thereof) under the applicable partner agreement. For clarity, affiliates (or member firms) of partner not bound under a participation agreement are not entitled to this training.

Your Obligations:

- Partner will not be entitled to a refund, or any credit toward additional or other services, for any unused portion of the fees paid for any unused portion of the Services.
- Access will expire on the date specified in the ordering document. Renewals are the responsibility of the partner to ensure renewals are processed before the expiration as needed.
Training On Demand-Single User Annual Pass

Usage Limits:

- Includes online access to The Partner LCS Pass Catalog for one (1) individual.
- The confirmed user is the only person who may use the training and/or materials. Sharing the login or pass with others in any way is prohibited and may result in pass revocation.
- NetSuite Demo Accounts are included when they form part of the standard training curriculum.
- The pass does not include Certification vouchers.
- May not film or record Oracle’s delivery of Services, Oracle resources, or any Oracle materials, printed or recorded.
- All content is designed, developed, delivered and presented in English, or other languages that may be made available by Oracle at its sole discretion.

Your Obligations:

- Partner will not be entitled to a refund, or any credit toward additional or other services, for any unused portion of the fees paid for any unused portion of the Services.
- Access will expire on the date specified in the ordering document. Renewals are the responsibility of the partner to ensure renewals are processed before the expiration as needed.

Partner Training Pass Tier 1 (up to 10 users)

Usage Limits:

- Includes online access to The Partner LCS Pass Catalog for a Consultant Practice size up to 10.
- The confirmed users are the only persons who may use the training and/or materials. Sharing the login or pass with others in any way is prohibited and may result in pass revocation.
- NetSuite Demo Accounts are included when they form part of the standard training curriculum.
- The pass does not include Certification vouchers.
- May not film or record Oracle’s delivery of Services, Oracle resources, or any Oracle materials, printed or recorded.
- All content is designed, developed, delivered and presented in English, or other languages that may be made available by Oracle at its sole discretion.
- Only employees of the partner can be designated by the Contact (as defined in Your order) as confirmed users.
- The training access can be extended to employees of affiliates (including member firms) of partner pursuant to a participation agreement (or the equivalent thereof) under the applicable partner agreement. For clarity, affiliates (or member firms) of partner not bound under a participation agreement are not entitled to this training.

Your Obligations:

- Partner will not be entitled to a refund, or any credit toward additional or other services, for any unused portion of the fees paid for any unused portion of the Services.
- Access will expire on the date specified in the ordering document. Renewals are the responsibility of the partner to ensure renewals are processed before the expiration as needed.

Partner Training Pass Tier 2 (up to 50 users)

Usage Limits:

- Includes online access to The Partner LCS Pass Catalog for a Consultant Practice size up to 50.
- The confirmed users are the only persons who may use the training and/or materials. Sharing the login or pass with others in any way is prohibited and may result in pass revocation.
- NetSuite Demo Accounts are included when they form part of the standard training curriculum.
• The pass does not include Certification vouchers.
• May not film or record Oracle’s delivery of Services, Oracle resources, or any Oracle materials, printed or recorded.
• All content is designed, developed, delivered and presented in English, or other languages that may be made available by Oracle at its sole discretion.
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### Partner Training Pass Tier 3 (up to 100 users)

**Usage Limits:**

• Includes online access to [The Partner LCS Pass Catalog](#) for a Consultant Practice size up to 100
• The confirmed users are the only persons who may use the training and/or materials. Sharing the login or pass with others in any way is prohibited and may result in pass revocation
• NetSuite Demo Accounts are included when they form part of the standard training curriculum.
• The pass does not include Certification vouchers.
• May not film or record Oracle’s delivery of Services, Oracle resources, or any Oracle materials, printed or recorded.
• All content is designed, developed, delivered and presented in English, or other languages that may be made available by Oracle at its sole discretion.
• Only employees of the partner can be designated by the Contact (as defined in Your order) as confirmed users.
• The training access can be extended to employees of affiliates (including member firms) of partner pursuant to a participation agreement (or the equivalent thereof) under the applicable partner agreement. For clarity, affiliates (or member firms) of partner not bound under a participation agreement are not entitled to this training.

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• Access will expire on the date specified in the ordering document. Renewals are the responsibility of the partner to ensure renewals are processed before the expiration as needed.

### Partner Training Pass Tier 4 (over 100 users)

**Usage Limits:**

• Includes online access to [The Partner LCS Pass Catalog](#) for a Consultant Practice size over 100
• The confirmed users are the only persons who may use the training and/or materials. Sharing the login or pass with others in any way is prohibited and may result in pass revocation
• NetSuite Demo Accounts are included when they form part of the standard training curriculum.
• The pass does not include Certification vouchers.
• May not film or record Oracle’s delivery of Services, Oracle resources, or any Oracle materials, printed or recorded.
• All content is designed, developed, delivered and presented in English, or other languages that may be made available by Oracle at its sole discretion.
• Only employees of the partner can be designated by the Contact (as defined in Your order) as confirmed users.
• The training access can be extended to employees of affiliates (including member firms) of partner pursuant to a participation agreement (or the equivalent thereof) under the applicable partner agreement. For clarity, affiliates (or member firms) of partner not bound under a participation agreement are not entitled to this training.

**Your Obligations:**

• Partner will not be entitled to a refund, or any credit toward additional or other services, for any unused portion of the fees paid for any unused portion of the Services.
• Access will expire on the date specified in the ordering document. Renewals are the responsibility of the partner to ensure renewals are processed before the expiration as needed.