When you implement with NetSuite SuiteSuccess, you follow NetSuite Leading Practices for your industry. This turnkey activation approach includes training for your administrator, business owners, and end users, so that they are ready for success.

Our approach to training leads to reduced learning curves, faster time to adoption and higher productivity. The result? An empowered workforce rapidly achieving your goals.

**Partnership, People, Process**

Our process begins with your Administrator rapidly getting up to speed early in the implementation by taking the on-demand training courses included with the LCS Starter Training Pass.

- Starter ERP or Starter Nonprofit Fundamentals
- Starter Business Process Training Tutorials

If you are interested in learning more, you also have access to:

- Administrator Fundamentals
- ERP or Nonprofit Fundamentals (full courses)

We then partner with you to advise on best practices for enabling your end users. We provide you with concise eLearning tutorials, which are process-focused and based on the NetSuite leading practices. The eLearning tutorials include topic overviews, end use process flows and demonstrations. Your end users can consume this content whenever it fits their schedule and can do so both prior to implementation and after.

**End User Training Package includes:**

- eLearning tutorials, for initial training as well as for refreshers or new hires
- Task-specific job aids
- Training advising session
- Recorded session with job-aid customization tips
Without losing valuable time away from the job, your resources can learn how to make the most of NetSuite for their daily responsibilities and become competent and confident users. Accompanied by reference materials that will be used both in initial learning and for on-the-job support, our training is designed to jump-start your team’s performance and propel results.

**Proof**

Our customers attest that partnering with us to empower their teams helps drive user preparation and continuous success. Moreover, they cite training as a critical factor in their success with NetSuite.

“The training was phenomenal and gave me a clear understanding of how to...This information was invaluable to me in being able to meet our business needs”

“The trainings were very informational. Everything I learned, I can use towards my daily task at work”

“We found these sessions to be helpful to our end users, the folks performing our operations on a daily basis. It was a great way to familiarize them with the system.”

“This was very user friendly, easy to follow along, very informative.”

Source: User Enablement Feedback

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**Terms**

Job Aids and eLearning Tutorials are standard content based on NetSuite SuiteSuccess Leading Practices for your industry. Job Aids are delivered in Word for your easy customization to reflect your business processes and configured system. A recorded advising session is provided to teach you how to make any customizations. Customer is solely responsible for any updating, editing, printing, shipping and copying charges for the Job Aids after delivery from NetSuite. All materials are provided for Customer’s internal training purposes only. eLearning videos will be delivered via a NetSuite system with access granted for the number of registrants identified in your Statement of Work (SOW) for the term of the SOW. Customer is prohibited from reselling, sharing or sublicensing any training Deliverables. Customer is solely responsible for deployment of eLearning tutorials to end users. Any use of materials outside your organization is expressly prohibited. All materials and delivery are provided in English. NetSuite Demo Accounts are not provided with end user training.

To find out more, contact us at educationadvisor@netsuite.com or visit www.suitetraining.com.