To fully maximize the investment of a software solution while also keeping up with evolving business needs, companies need to empower their employees with continuous learning. They need expert training resources and support that are accessible, convenient and comprehensive—all of which may not be available in-house.

NetSuite Learning Cloud Support (LCS) provides subscription-based training that allows NetSuite users to easily and cost-effectively engage in continuous education. Providing on-demand learning 24 hours a day, 7 days a week for individual users, LCS Pass grants unlimited access to NetSuite training courses, resources, reference materials and hands-on guided exercises.

Key Benefits
- Empower individual users with on-demand eLearning courses for various NetSuite features and add-on modules.
- Expand user adoption and maximize productivity with hands-on exercises and demonstration environments.
- Increase self-sufficiency and strengthen long-term ownership by enabling users to adopt new features.
- Leverage preparation materials to get ready for the NetSuite certification exam.
- Attend NetSuite’s online webinars.
The LCS Pass allows for a cost-effective way to access on-demand learnings 24 hours a day, 7 days a week and empowers passholders with the following services.

**On-Demand Courses**
Users can access over 1,000 hours' worth of eLearning courseware anytime, anywhere and decide what and when they need it most. With new courses added every month, the LCS Pass course catalog is designed to drive user success by addressing multiple aspects of the NetSuite application.

**Hands-On Exercises**
With a rich set of resources and reference materials, LCS passholders can leverage hands-on exercises to practice and validate their solution knowledge. By working through specifically developed demonstration environment scenarios, you could practice on your own time while also increasing your proficiency.

**Resources and Reference Materials**
In addition to a wide selection of courses, there is an extensive library of end user guides, supplemental resources and reference aids designed to save time and improve retention. Review NetSuite certification exam preparation materials to help ace the test.

**Instructor-Led Guidance**
LCS Pass provides users with instructor-led guided content to learn about relevant modules. If users have further questions on a particular topic, they can email the instructor to provide support and receive responses within 24 hours.

**Online Webinars**
Receive invitations to attend NetSuite's online LCS events. These live webinars provide product training with walkthroughs, tips and tricks, and supplemental resources. If users are unavailable to attend live webinars, they can easily access the webinar archive to explore their specific interests.

---

**Terms of Service**

1. Learning Cloud Support Pass contains online access to the courses included as detailed in the terms of service description (for the number of specified users for the contract term, each person is a “confirmed user”). Learning Cloud Support Pass does not include NetSuite Partner Consultant Masterclass or Certification vouchers. The confirmed users are the only persons who may use the course and/or materials. Sharing the training with others in any way is expressly prohibited. These training services shall be provided pursuant to the Learning Cloud Support Pass terms and conditions found at: [http://www.netsuite.com/termsofservice](http://www.netsuite.com/termsofservice).

2. NetSuite Demo Accounts are included when they are part of the standard course curriculum.