



Tailored Training Events Pack

NetSuite Learning Cloud Support



Supplement your Learning Cloud Support (LCS) Company Pass with the Tailored Training Events Pack. Tailored Training Events Pack provides live, expert-led user training sessions that are customized to your specific business needs and system configuration—driving NetSuite adoption and enhancing user performance and efficiency.

Key Benefits

- Enable users through instructor-led, live training classes.
- Customize training within your NetSuite environment to address your unique configuration.
- Collaborate with a Learning Cloud Support Manager to ensure your users get the training they need most.
- Take advantage of tailored training materials to help reinforce concepts and hone skills.

The Tailored Training Events Pack provides LCS Company Pass subscribers a way to create customized, live training options.

Pre User Acceptance Testing (UAT) Training. Prepare your User Acceptance testers for UAT with virtual process-specific training.

Go-Live Readiness Training. Prepare your users for go-live with virtual process-specific training tailored to your NetSuite environment.

Install-Base Training. End User Training beyond your implementation that addresses your specific business needs (e.g. Refresher, New User Training, Experienced User Training, and Add-on Module Training).

Refresher Training. Re-engage existing users by enhancing knowledge on key NetSuite features.

New User Training. Onboard new users with process-specific training related to their specific role within NetSuite.

Onsite Training. Interactive and hands-on training sessions at your location via a collaborative classroom environment.

Tailored Training Materials. Custom quick reference guides developed on specific process areas for end users to reference while performing their daily tasks.

Custom eLearning. Create personalized eLearning (up to 15 minutes in length) covering specific topics typically for larger user groups.

Train the Trainer. Prepare your users for go-live with virtual process-specific training with nominated SMEs/process owners. The training will be tailored to your NetSuite environment and to coach the SMEs/process owners on training best practices and user needs.

Experienced User Training. Continue to grow your experienced users' skills through advanced, process-specific training sessions.

New Release and Add-On Training. Expand skills and know-how with training focused on newly implemented features and solution upgrades.