



## UPS Integration

### FIRST MID-MARKET BUSINESS SOLUTION TO INTEGRATE UPS ONLINE SHIPPING

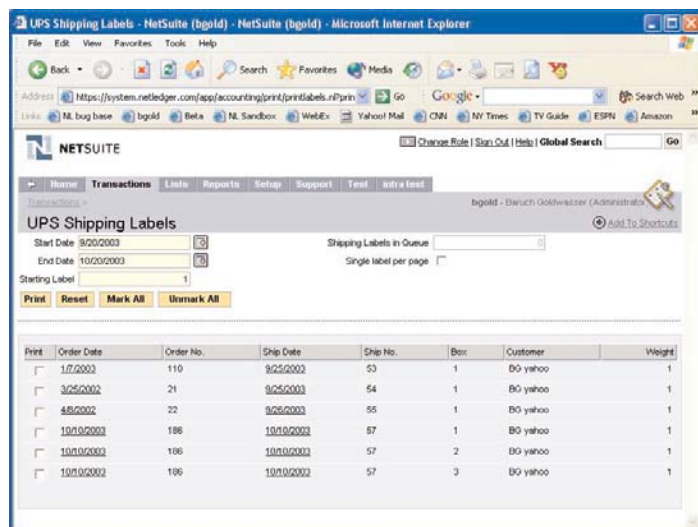
Product-focused businesses have pressing challenges, such as determining how to lower the costs of inventory management and order fulfillment, while also meeting the increasing demands of customers. NetSuite has integrated with UPS OnLine® Shipping Tools, allowing your entire organization to manage product fulfillment from one application. In addition to eliminating time spent transferring data between systems and the associated data entry errors, the integration provides your entire organization, including your suppliers and customers, with full visibility into the entire shipping process.

#### LEARN HOW THIS TURNKEY INTEGRATION WILL:

- Shorten fulfillment and service processes, increasing customer satisfaction
- Streamline operations across departments, lowering administrative costs
- Improve visibility into your entire order fulfillment process

#### ELIMINATE WORKING IN MULTIPLE APPLICATIONS

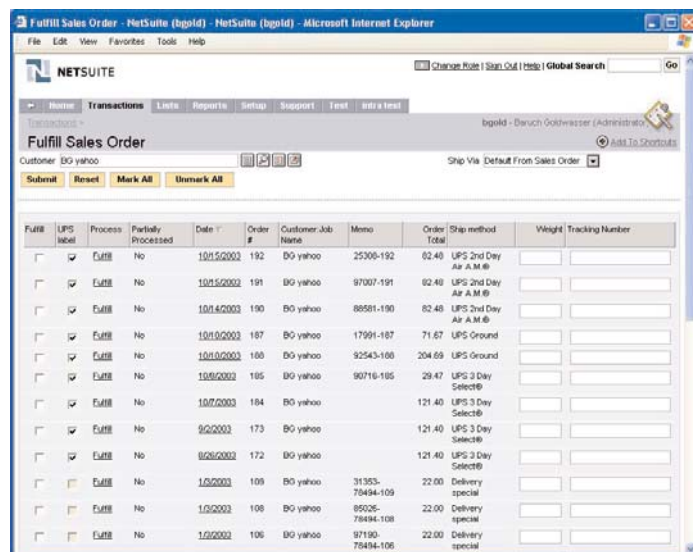
With no client integration work required, shipping managers can view items to ship directly from the Real-Time Dashboard, and even set up UPS shipping to any destination, domestic or international, from within NetSuite. The integration allows you to select shipping preferences, validate shipping addresses, and calculate shipping rates and handling fees, which can be instantly added to your customer's invoice.



UPS Shipping Labels

### TRACKING NUMBERS ENABLE COMPLETE VISIBILITY

NetSuite automatically ties tracking numbers to sales orders, invoices and customer records, providing complete visibility into shipping progress and delivery history from any transaction or customer record. Customers can log into the Customer Center and view all their key information, such as order and payment history as well as shipment status.



Fulfill Sales Order

### REDUCE FULFILLMENT TIME

The integration between NetSuite and UPS allows you to select some or all of the items to be fulfilled, and then, print labels that include the full shipping description. The UPS integration also allows different people to handle different steps of the fulfillment process, allowing picking, packing and shipping steps to be matched to meet your company's needs.

UPS OnLine® Shipping Tools integration included in NetSuite and available as an add-on module for NetSuite Small Business.